

PAYMENT, LATE PAYMENT, PENALTIES

Immediately on completion the customer will pay the balance due for all contracted work, unless noted otherwise. We accept cash, check, or credit card (there is a 3.5% fee). If the customer cannot be present, then a check sent by mail or online credit card payment is acceptable. Payments not received within 7 days of completion will attract a **late payment fee** of \$50.00. For every 7 days of non-payment an additional \$50.00 will be added to the balance due. A late payment reminder will be sent every week by mail indicting the balance due and late payment fee(s). If payment is not received within 14 days, the account will be referred to a collection agency. All additional costs and fees involved in the collection will be added to the original contract price and be payable by you.

SITE CONDITIONS, ACCESS, ALTERATIONS, ADDITIONAL WORK REQUESTS

This contract is based on site conditions at the time of quoting. Alterations affecting access or ability to complete the contract in the estimated time frame may result in re-quoting the work and forming a new contract. The customer will permit Olympia Tree Team and its contractors easy and full access to the site during the time that is required to carry out such work. The customer is responsible for keeping the site free and clear of other people, children, animals and any of their possessions / waste. Additional work requested by you not in the original contract will be done at the discretion and schedule of the crew. The crew will give you an estimate, adjust the contract, and you will sign for any adjustments. Some requests may not be possible same day due to tree permit requirements.

PERMITS AND UNDERGROUND HAZARDS

The customer acknowledges that all work on this contract are within the boundary of their county’s permitting laws. The customer is responsible for obtaining all relevant approvals and permits required under local law, town planning, vegetation protection overlays, and/or other, to perform the described work and will provide Olympia Tree Team with copies prior to commencement of work, if necessary. Furthermore, the customer is responsible for the accurate marking of any underground hazards including but not limited to septic systems, leach fields, water, sewage, power, etc. Call 811 for free underground utility marking.

THE CUSTOMER ACCEPTS AND UNDERSTANDS THE SCOPE OF THE FOLLOWING TERMS

Removing refers to a tree being cut down as low as suitable with a chainsaw, unless otherwise specified, usually leaving the stump 3”- 6” above ground height. The chainsaw operator will judge how low is possible without damage to equipment.

Planting refers to the installation of a tree, which does not include the cost of the tree, delivery, and any additional soil. Planting will be done per ANSI standards.

Pruning refers to the cutting/removal of branches per ANSI standards.

Crown thinning/dead wooding refers to selective removal of branches and/or end growth to increase light penetration and air movement and to reduce end weight on tree branches per ANSI standards (Fig. #1).

Crown/canopy raising refers to the removal of lower branches to provide clearance for view, pedestrian, and/or vehicular traffic per ANSI standards (Fig. #2).

Crown reduction refers to the cutting of limbs back to their point of origin or back to a lateral branch capable of sustaining the remaining limb per ANSI standards (Fig. #3).

Fig. #1

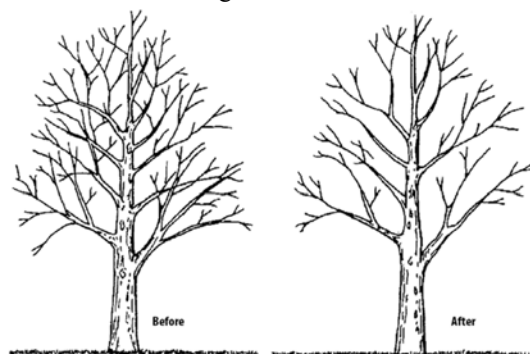


Fig. #2

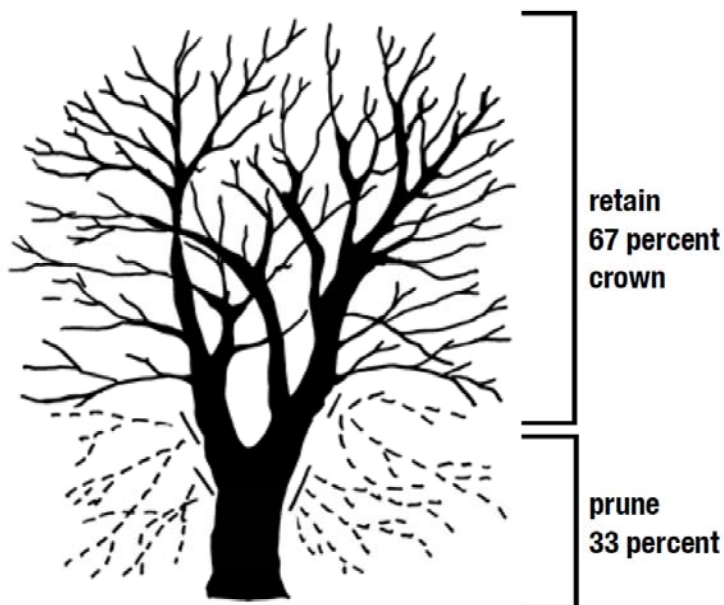


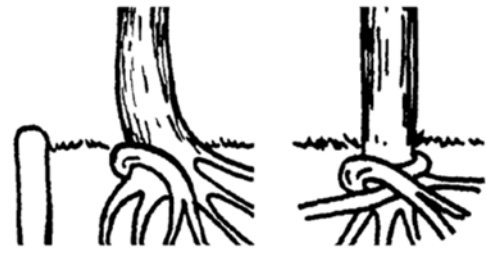
Fig. #3



Restoration pruning refers to pruning to improve the structure, form, and appearance of trees that have been topped, vandalized, or storm damaged. Restoring a tree to a sustainable structure usually requires a number of prunings over a period of years as new dominant branches will take time to form.

Root pruning refers to the selective removal of tree roots. It is done when conflicts between tree roots and existing infrastructure (such as sidewalks and driveways) or underground utilities (such as water or sewer lines) have been identified. Root pruning may be necessary to repair damaged landscapes, reduce potential hazards, or correct girdling roots (Fig. #4)

(Fig. #4)



Growing around Curb

Growing around Trunk

EMPLOYEES, SUB-CONTRACTORS, AGENTS

Olympia Tree Team generally uses in house employees but may appoint sub-contractors to perform the work as it sees fit. Any sub-contractor will perform all work in a conscientious and workmanlike fashion with equipment maintained in safe and good working condition. Olympia Tree Team warrants that it, its employees, agents and sub-contractors, are competent and have the necessary skills and training to carry out the work.

INSURANCE

Olympia Tree Team carries an insurance policy to an amount of \$2,000,000. The customer understands that tree work is a high impact activity and Olympia Tree Team will do its best to avoid damage to property. Olympia Tree Team accepts responsibility for damage to any surrounding structures such as houses, carports, fences, and other trees unless noted otherwise. The customer acknowledges that some disruption is to be expected such as wear of grassed areas, plant disturbance, and sawdust. Our team will carry out work in a conscientious and workmanlike fashion. Olympia Tree Team will provide all equipment and labor to perform the work and all equipment shall be maintained in safe and good working condition.

BOOKING, DEPOSITS, SCHEDULING, CANCELLATIONS, ACCEPTANCE OF ESTIMATE

By signing this estimate, the customer verifies ownership, or has permission from the owner of the property, to hire Olympia Tree Team to perform the work listed above. Olympia Tree Team does not require a deposit unless specialty equipment (i.e. crane) or permitting fees are required. Furthermore, Olympia Tree Team does not have a cancellation fee as we understand that circumstances change, sometimes very quickly. To that end Olympia Tree Team does its very best to schedule a time, show up on time, and work within an appropriate time frame. However, things such as severe weather or complications with tree integrity arise that may alter our schedule. We hope you can respect these unforeseen delays as we will work around, and correct them, quickly and safely.